

SYNOPSIS

Atlas Graham Furgale (AGF) has a strong reputation within the industry as having high quality manual cleaning products. We source the highest quality raw materials and finished goods and adhere to quality testing of our manufactured goods on an ongoing basis.

The following statement is based on our efforts in continuing to provide high-end products to our clients and customers.

WARRANTY STATEMENT (ENGLISH AND FRENCH)

Atlas Graham Furgale stands behind every product we manufacture. Our products are guaranteed to be free of defects in materials and workmanship for one (1) year from the date of purchase or AGF will replace it.

Damage due to normal wear and tear is not covered under this statement and this warranty is not transferable.

Déclaration de garantie

Atlas Graham Furgale se tient derrière chaque produit à fabriquer. Nos produits sont garantis pour être exempts de défauts de matériaux et de fabrication pendant 1 an à compter de la date d'achat ou nous allons le remplacer.

Les dommages dus à l'usure normale ne sont pas couverts. Cette garantie n'est pas transférable.

WHERE TO FIND THIS STATEMENT

This statement supports one of the hallmarks of AGF (QUALITY). For more than a century of combined experience Atlas Graham and Furgale have provided manual cleaning tools to the Canadian market and now as AGF, it is imperative that our reputation and brand remain intact.

Such information is a vital part of the product knowledge of AGF and in the event that any staff member of AGF is not fully aware of the specifics of this statement, there are several places this statement can be located and read and to which our clients and customers can be directed to be better informed:



WARRANTY POLICY

Policy Managed by: President and CEO

Updated: March 2016

- By visiting agfurgale.com;
- Speaking with anyone of our **Customer Service Representatives**, our **Customer Service Manager**, or any of our **Territory Managers**; or
- **Catalogues** produced after March 2016.

EXCEPTIONS TO THIS STATEMENT

Only the President and CEO can decide if an exception to this statement will be considered or made. Requests should be made in writing, and where possible, in person by AGF staff to the President and CEO.

This statement is scheduled for review on an annual basis.